Avoiding Founder Failure: 26 Quick Tips and Real Data

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Several years ago, I met with Noam Wasserman who had recently joined Harvard Business School as a professor. I initially came across Noam because he was doing some fascinating research on startups -- particularly in the arena of founder relationships. When I met him for lunch, he brought up some of the toughest issues I've ever encountered in my entrepreneurial career: Should you start a company with a close friend or family-member? Is it wise to divide equity in the startup equally among the founders? If you had to pick, do you want the cash (get rich) or the control (be queen/king)? What about your cofounders? Deep, deep, topics.

I've seen too many startups flounder and fail because of co-founder conflict. Everyone starts off with the best intentions -- and then things start unraveling. In many of these cases, the conflict could have been avoided -- or at least surfaced sooner, if the founders had confronted some of the potential issues and asked each other the hard questions early-on.

I've written about this topic before in "Important Questions Startup Co-Founders Should Ask Each Other". There are only two times when lack of clarity and understanding between founders becomes a problem for a startup: when things are going well and when things aren't going well.

So, back to Noam. He's taken the result of his years of research and conversations with founders and created what I think is the definitive book on the topic: "Founder's Dilemmas". If you are a founder or thinking about becoming one, you should read this book. I agree with most of what Noam says in the book. Howver, it doesn't matter whether I agree with it or not, unlike me, Noam's actually collected *data*.

Below are some quick tips and stats from the book, made ready for convenient tweeting.

Tips and Insights From The Founder's Dilemmas

- 1) In 73% of founder-CEO replacements, the founder was fired rather than voluntarily stepping down.
- 2) Founders feel like Lewis and Clark: Rough idea of where to go, but don't see a clear road ahead or upcoming pitfalls.
- 3) Founding-team turnover increases dramatically when the startup raises its first round of financing.
- 4) Unfortunate but true: If entrepreneurship is a battle, most casualties stem from friendly fire or self-inflicted wounds
- 5) The chances of founder-CEO succession rise with each new round of financing.
- 6) 65% of startups fail due to problems within the management team.
- 7) Feel like a "people decision" is a no-brainer? You may be in for a nasty surprise later on. Decide rather than default.
- 8) A dirty little secret of entrep: Many decisions along the journey push a Rich-and-King outcome further out of reach.

- 9) Each additional social relationship within the founding team increases the likelihood of cofounder departure by 30%.
- 10) Friend/family cofounders are often the least likely to tackle the elephants in the room (Relationships, Roles, Rewards)
- 11) Playing with Fire by cofounding with friends and family? Carefully construct firewalls and discuss worst-case scenarios
- 12) After a 6-month honeymoon period, teams with prior social relationships are the least stable.
- 13) Founders often fail to realize when they are about to make a fateful decision.
- 14) Examine the motivations of your potential cofounder to see if they are compatible with your own motivations.
- 15) Motivational compatibility does not guarantee success, but incompatibility is asking for trouble.
- 16) Founders often describe their equity-split negotiations as "war," "exasperating," or "stressful."
- 17) Is pivoting a possibility? So why do more than 50% of teams split equity without allowing for adjustments?
- 18) 73% of teams split equity within a month of founding: amazing given the big uncertainties they face.
- 19) The Founder Discount: A labor of love can become a trap in which you're paid less than an equivalent non-founder.
- 20) Within each of the 3Rs (Relationships, Roles, Rewards), the most common choices are often the most fraught with peril.
- 21) The trial by fire of founding a startup often burns a team rather than forging a stronger team.
- 22) Neglect the 3 Rs (Relationships, Roles, Rewards) at your peril. Misaligned 3Rs cause tension, dissension, and blow ups.
- 23) Rich founders should be making very different investor choices than King founders; understand your core motivations!
- 24) A founder-CEO's success at leading a fast-growing startup can accelerate his or her own obsolescence and replacement.
- 25) 52% of founders are replaced as CEO by the time the startup raises its third round of financing
- 26) Firing yourself as founder-CEO enables you to remain more involved with your startup after you're replaced.